



SOHO LAB EXCHANGE/RETURN FORM

1-800-240-6788 (8am - 1pm Pacific Time)

If you are exchanging or returning your merchandise for any reason, please pack your unworn merchandise in their original packaging, include this completed form, and mail back using the return label below. The following information is required: Order Number, Reason Code, Quantity, Style Number, Shoe Description, Size, Color and Price. Returns must be sent within 45 days of the date of purchase. Please allow 4-6 weeks for your exchange/return to be processed. To view SoHo Lab's return policy, visit www.soholab.com.

ORDER NUMBER

EXCHANGES

Exchanges must be of equal or lesser value than the item(s) being returned. If your exchange is less than your original purchase, SoHo Lab will credit your original form of payment with the remaining amount.

EXCHANGE

Reason Code A	Qty.	Style No.	Description of Shoes	Size	Color	Price	Total

SHIP EXCHANGES TO:

NAME YOUR PHONE NUMBER

STREET YOUR E-MAIL ADDRESS

CITY

STATE ZIP

REFUNDS

Refunds will be issued in the same form of payment originally used for purchase. Original shipping costs cannot be refunded.

REFUND

Reason Code A	Qty.	Style No.	Description of Shoes	Size	Color	Price	Total

Reason Codes A		
1 - FIT TOO SMALL	4 - DO NOT LIKE STYLE	7 - OTHER: PLEASE DESCRIBE
2 - FIT TOO LARGE	5 - NOT SATISFIED
3 - DO NOT LIKE COLOR	6 - WRONG ITEM SENT

RETURN LABEL

Separate this return label from your completed form at the perforation, include your form with the original packaging, and attach the return label to the outside of your package. **All return packages must be mailed prepaid. Please retain your tracking number as proof of delivery.**



NAME

ADDRESS

CITY, STATE, ZIP

SohoLab.com – EXCHANGES/RETURNS
1777 SOUTH VINTAGE AVENUE
ONTARIO, CA 91761

EXCHANGE

REFUNDS

RETURN LABEL