



Join SKECHERS VIP Club and get FREE SHIPPING visit www.skechers.com

Thank You!

1-800-746-3411
8:00am -1:00pm PST (11:00am-4:00pm EST)
exchangereturn@skechers.com

Thank you for your SKECHERS purchase. We look forward to serving you in the future. If you have any questions please call us at 1-800-746-3411 (Mon – Fri from 8:00 am – 1:00 pm PST). Visit skechers.com for over 1500 styles for women, men, girls and boys.

NEED TO EXCHANGE OR RETURN YOUR PURCHASE? PLEASE COMPLETE AND ENCLOSE THIS FORM WITH YOUR ORIGINAL PACKAGE. Please pack shoes in the original carton or apparel in the original bag, and send your items to the address listed below. Please allow 4-6 weeks for your exchange to be processed. For your protection, we suggest that you insure the shipment and mail to:

skechers.com – Exchange/Returns
1777 South Vintage Avenue
Ontario, CA 91761

Damaged shoes: If your parcel arrives damaged, please call customer service at 1-800-746-3411 (8:00am – 1:00pm PST)

EXCHANGES SHOULD BE SHIPPED TO:

NAME: _____
STREET: _____
CITY: _____
STATE: _____ ZIP: _____

Please supply your phone and email so we may contact you with questions.

YOUR PHONE NUMBER: _____
YOUR EMAIL ADDRESS: _____

ORDER NUMBER or CUST PO# _____

Exchange / Return Policy

Unworn shoes or apparel are returnable. Make sure the fit is acceptable before wearing the shoes outdoors. To exchange or return: (1) Enter the following: Reason Code Quantity, Style Number, Shoe Description, Size, Color and Price in the form below. (2) Complete and return it to us within 45 days of shipment. Your order number is required for processing your return.

At skechers.com/returns view our Return Policy

REASON CODES		
1-FIT TOO SMALL	5-NOT SATISFIED	9-OTHER: PLEASE DESCRIBE
2-FIT TOO LARGE	6-WRONG	_____
	MERCH. SENT	_____
3-DO NOT LIKE COLOR	7-DAMAGED	_____
4-DO NOT IKESTYLE	8-DEFECTIVE	_____

PLEASE INDICATE YOUR PREFERENCE BELOW:

EXCHANGE

Exchanges will be of equal or lesser value of the shoe(s) or apparel being returned.

We'd love to send you SKECHERS shoes or apparel. Visit skechers.com, search our 3200 styles and please tell us what shoes or apparel you would like for us to send as a replacement:

EXCHANGE MERCHANDISE

Reason	Qty	Style No.	Description of shoes to be sent	Size	Color	Price	Total

REFUND/CREDIT

Please allow 4 – 6 weeks processing time for refunds or exchanges.

RETURNED MERCHANDISE

Reason	Qty	Style No.	Description of shoes to be sent	Size	Color	Price	Total

FOR OFFICE USE ONLY

STOCK	DAMAGED

RETURN LABEL

FROM _____

RETURN LABEL

FROM _____

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ONTARIO, CA 91761

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